

Privacy Policy

WEB Biotechnology is strongly committed in protecting your privacy and complying with your choice. This privacy policy will explain how our company uses the personal data we collect from you when you put in the enquiry to us via our website.

Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or handle your Personal Data in accordance with our website.

Our website contain links to Facebook and LinkedIn whose data protection and privacy practices differ from ours. We are not responsible for the content and privacy practices of both Facebook and LinkedIn websites and encourage you to consult the privacy notices of those sites.

We may update the privacy policy from time to time by updating this page. This privacy policy was last updated on the 26th May 2020. You are encouraged to check this page from time to time.

What and when do we collect personal data?

We will collect personal data from you only when you send an enquiry to us on our product via our website. To assist us on getting back to you on your enquiry, as appropriate, you will be asked to enter your name, phone, email address and country.

How do we use your personal data?

We use the personal information for the following purpose:

1. to provide you with services, products or information you have requested
2. to comply with legal and regulatory requirements

For us to service you better, your personal data may be disclosed to:

1. our employees,
2. local distributors
3. relevant government regulators or authorities or law enforcement agencies,

In the even where your personal data were shared with our local distributor, we will ensure that our local distributors will also complies with the Acts and accompanying guidelines issued by the relevant Authorities, all applicable laws and regulations and this privacy policy.

Do we use cookies?

Our website uses necessary cookies and non-necessary cookies. Please refer to our Website's Cookies Policy for further information.

Marketing

Other than to reply you for the product that you enquire, we or our distributors will not use your personal data for any marketing purposes.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Our Company for copies of your personal data. You may email us to retrieve your personal data.

The right to rectification – You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Our Company erase your personal data, under certain conditions. In general, unless it is still required in connection to the purpose(s) for which it was collected and/or processed, we will remove your personal data from our record immediately:

- i. When your personal data is no longer required in connection with the purposes
- ii. We no longer lawfully entitled to process it
- iii. When you exercise your 'rights to erasure'

The right to restrict processing – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Our Company's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

You may email us to exercise any of your rights' above.

Spyder Mobile App for mobile handset

The Spyder Mobile App functions to display ECG waveform received from the Spyder ECG wearable on its screen. The Spyder Mobile App does not collect any personal data from you which may lead to identification of an individual, or the ability for our company to track or profile you.

Contact us

Should you have any query, request or feedback relating to your Personal Data, please contact us at the following:

Email to us at: dpo@spyderecg.com

Call us: +65 66531505